**White Road Chatham Community Future Plan** What needs to happen? Who

By when?

What resources, help,

**COMMENTS** including

What are the problems?

what are the problems?	what needs to happen?	needs to do it?	by when?	information will be needed?	progress made already
	unity spirit, an area transformed from grey a place feels valued. Cleaner and greener phy			ere people take pride in	
1.1. Local people do not know what services are available and what is happening in their area  1.2. Poor response rate by local agencies especially Medway Council and the Police when local people report problems	<ul> <li>Set up community notice board and arrange for this to be kept up to date.</li> <li>Use local free paper and radio to advertise local events</li> <li>Include news of local events in parish newsletter (All Saints)</li> <li>Council to improve response systems to calls to helpline and letters from the public.</li> <li>Police to improve response rate to public and effectiveness of response (see Section on Community Safety)</li> <li>Review how local agencies could provide a more joined-up response to local people</li> </ul>	Medway Council / All Saints Community Project  Kent Police; Medway Community Safety Partnership Medway Council enforcement team working closely with MHS Homes	Short Term by June 2008 Short Term by June 2008	From White Road Community Centre budget 2008-2009 and SEEDA / LSC funding  Launch Neighbourhood Police Office by February 2008 – this is already funded by EU and Medway Council finances;  Carry out two enforcement blitzes in April 2008 and June 2008. (Resources from Medway Council & MHS Homes)	Noticeboard now in place since Oct 08.  Several leaflet drops since Council took over the Centre  Neighbourhood Police Office now situated at Glencoe School'  Regular Police Surgery now held at WR Community Centre.  Enforcement blitz carried out Summer 08.
<ul><li>1.3. Poor choice of things to do for local people</li><li>1.4. People do not take any pride in their properties and in</li></ul>	Improve choices for local people (See Section on Community Services)     Improve environment ( See Section on Clean, Quieter Environment)				
the area in general  2. Clean quieter environ	ment				
2.1. Lots of problems with litter and fly tipping. Some parents have given alley keys to children. Currently dog bins are not emptied regularly so mess gets thrown around especially near alley where parents an children walk down to the school.	<ul> <li>Ensure refuse collection is fully effective and includes regular emptying of dog bins (</li> <li>Supervise proper use of alleygating scheme</li> <li>Improve response rate to fly-tipping and serve penalties</li> </ul>	Medway Council enforcement team, working closely with MHS Homes;	Short Term by June 2008	Carry out enforcement action against fly-tipping in April 2008 and June 2008 (Medway Council finances)  Ensure completion of alleygating scheme adjacent to White Road Community Centre (EU and Medway Council funds)	Dog bins removed and alleys next to Centre now gated.
	Increase size of recycling boxes	Medway Council waste services	Medium term by April 2009		

What are the problems?	What needs to happen?	Who needs to do it?	By when?	What resources, help, information will be needed?	COMMENTS including progress made already
2.2 Not enough green spaces, or trees	Improve promotion of other green spaces so more people use them e.g. Fairbridge Trust     Sort out problems at Chalk Pit Hill so more local people use the facility     Make better use of Palmerston Park which is popular with local people     Set up a play park for children and decent sports pitch for football, basketball, hockey,, swings and monkey bars, roundabout, animals     Set up safe place for people to ride bikes and motor bikest	Medway Council Greenspaces Service & Medway Council Social Regeneration Service, MHS Homes	Medium term by April 2009 Long Term by 2010- 2011	Secure resources from EU funds to improve the environment at Chalk Pit Community Park for young people;  Bid to EU and DCLG resources to finance the development of a new play park	
3. Public Transport, Ro	ads and Parking				
3.1. People speeding in cars	Enforce speed and noise limits,				
3.2. Poor and unreliable bus service. Fares expensive for local people especially young people	<ul> <li>Improve reliability of local bus service</li> <li>Reduce fares for under 18s</li> <li>Review whether more bus stops in area would be appropriate</li> </ul>	Arriva Medway Council Public Transport Team / Traffic Management Team	Long term by 2010- 2011	Investigation is required as to whether resources could be put into this via the Local Transport Plan. Public Transport team need to engage in dialogue with Arriva on this matter.	

What are the problems?	What needs to happen?	Who needs to do it?	By when?	What resources, help, information will be needed?	COMMENTS including progress made already
4. Community Safety  4.1. Policing perceived to be inadequate and often inappropriate.  Poor response to calls for assistance.  Not enough police presence.	<ul> <li>Increase number of regular patrols in area and effectiveness of policing (priorities – preventing local people being intimidated rather than checking number plate fixings)</li> <li>Improve response rate to local people - there is the perception that immigrants get more attention than local people)</li> <li>Explain to local people what the 'Hate Crime' Group actually do – local people do not understand its role.</li> <li>Enhance neighbourhood policing services in the area.</li> <li>Implement community safety infrastructure improvements.</li> </ul>	Kent Police	Short Term by June 2008 Medium Term by April 2009	Neighbourhood Police Office to be established for the White Road estate and the All Saints neighbourhood in the new year. This has been funded through EU and Medway Council finances.  Some alley-gating work is already being carried out on the estate thanks to finances from an EU project CHAMPION. Resources will be sought for	Now in place at Glencoe School
				additional community safety infrastructure improvements from external funding.	
4.2. Stop nuisance of people driving cars and motorbikes fast and noisily (silencers removed) in area	Enforce penalties as appropriate	Medway Council enforcement / MHS Homes	Short Term by June 2008	Carry out two enforcement blitzes in April 2008 and June 2008. (Resources from Medway Council & MHS Homes)	Done
	Provide alternative track/open space for use of motorbikes (See Community services)	Medway Council / MHS Homes	Long Term by 2010- 20011		
4.3. Speed bumps too high so dangerous as well as being ineffective	Improve effectiveness of speed humps	Medway Council Traffic Management & Highways	Medium term by April 2009	Review to be undertaken and remedial action to taken once identified. Resources to be sought from LTP / DCLG regeneration finances	

white Road Chatham Community Future Flan						
What are the problems?	What needs to happen?	Who needs to do it?	By when?	What resources, help, information will be needed?	COMMENTS including progress made already	
	<del>_</del>			<del>_</del>	<del>_</del>	
4.4. High incidence of road accidents in White Road – 3 in recent weeks (Oct 06)	Review what other road safety measures could be introduced into area e.g. crossings to enable children to cross roads safely	Medway Council Traffic Management & Highways	Long Term by 2010- 2011	Review to be undertaken and remedial action to taken once identified. Resources to be sought from LTP / DCLG regeneration finances		
5. Community Services	& Health					
5.1 People are unable to join local GPs list or access services of a GP	Resolve current problem of local people not being able to join any GP's list	Medway PCT / Medway Public Health Team	Medium Term by April 2009			
5.2 Not enough safe places/more activities for children, young people and families	<ul> <li>Identify safe places for young people to meet especially in winter – youth club for older youths, graffiti wall,</li> <li>Set up Surestart events and services for parents with young children including cooking classes, parent support</li> <li>Extend the programme and opportunities offered by the Youth Club to include football (meet professional footballers – Gillingham, Charlton), computers, introduction to skills e.g. mechanics (how bikes, motorbikes, cars work), joinery etc, trips to local facilities such as Buckmore Park, tenpin bowling, kickboxing, DJ nights, dance club, film nights,drama clubs, competitions</li> <li>Set up holiday schemes for children, recording studio</li> <li>Organise regular events for children, young people and their families all to take part in e.g. cinema evenings, social events. Palmerston club is members only.</li> <li>Set up local cubs and scouts groups</li> <li>Take steps to prevent events being spoiled by</li> </ul>	Medway Youth Service / All Saints Community Project / Sunlight Development Trust	Medium Term by April 2009	Resources to be sought from the new EU Interreg IV programme and from SEEDA		
5.3 Not enough safe places/more social activities for older people	<ul> <li>anti-social behaviour</li> <li>Organise clubs during the day e.g. luncheon clubs, for local older people</li> </ul>	Local Community Organisations / Local School venue?	Medium term by April 2009	Resources to be sought from sources of external funding that can be bid to by the local voluntary and community sector	Some activities in place, more planned for 2010.	

What are the problems?	What needs to bennen?	Who	By when?		COMMENTS in alterdings
What are the problems?	What needs to happen?	needs to do it?	by when?	What resources, help, information will be needed?	COMMENTS including progress made already
5.4. Improve quality and quantity of events for local people and families especially to attend	Organise events for families e.g. summer BBQs, film nights, Fireworks parties, New Year's Eve celebrations, snooker	White Road Community Association	Medium Term by April 2009	Resources to be sought from sources of external funding that can be bid to by the local voluntary and community sector	Open Day held Nov 09 more events planned for summer 2010. See Newsletter.
5.5 Information is not regularly communicated to the community about developments in the area	<ul> <li>Set up community noticeboard</li> <li>Make better use of local free papers, local radio and parish newsletter to advertise local events</li> </ul>	Medway Council / All Saints Community Project	Short Term by June 2008	From White Road Community Centre budget 2008-2009 and SEEDA funding / LSC funding related to employment support outreach measures and community learning respectively	Noticeboard in place.
6. Education, Skills and	Training for Employment				
Poor standard of education amongst local people – a number of local people have of learning difficulties	6.1. Improve access for local people to basic skills training, numeracy and literacy refreshers, computer training, interviewee training	Church in Society / Greenvale Infants School / Medway Council	Medium Term by April 2009	Resources to be sought from SEEDA / MHS Homes / Medway Council / EU funding	UK On-line learning facility will be opening Spring 2010. Flexible New Deal starts April 2010.
Poor level of job skills	Provide taster sessions especially for local younger people on skills which could lead to employment e.g. painting, decorating, mechanics (see Community Services above)	All Saints Community Project / Medway Council	Medium Term by April 2009	Resources to be sought from SEEDA and EU funding	Taster sessions have been held by Medway Adult Learning and more planned for 2010.
6.1 Young people have poor access to apprenticeships, training and employment choices in the local area	Work closely with local employers to provide more trade apprenticeships, work experience     Provide more taster sessions	Medway Jobsmatch / Medway Council Economic Development Service	Medium Term by April 2009	Resources to be sought from SEEDA and EU funding	Neighbourhood Cohesion Officer now in post under Access Project. Aimed at Young people of the area.