





## 2001 Census Data Report for Travel Time

**Site name:** LORDSWOOD HEALTH CENTRE SURGERY S

**Status** Include

**Travel method** Drive

**Travel time (minutes)** 10

**Total population within travel time** 66249

**Total number of households within travel time** 25785

### Population Count

|         |       |
|---------|-------|
| 0 - 17  | 16373 |
| 18 - 64 | 42621 |
| 65 - 74 | 4306  |
| 75 - 84 | 2379  |
| > 75    | 2949  |
| > 84    | 570   |

### Ethnicity Count

|         |       |
|---------|-------|
| White   | 63329 |
| Mixed   | 663   |
| Asian   | 1415  |
| Black   | 451   |
| Chinese | 414   |

### Health (LLTI = Limiting Long Term Illness)

|                           |      |
|---------------------------|------|
| People not in good health | 4197 |
| People with a LLTI        | 8362 |
| 0 - 17 with LLTI          | 596  |
| 18 - 64 with LLTI         | 4573 |
| 64 - 74 with LLTI         | 1440 |
| >75 with LLTI             | 1753 |

### Employment

|                                    |       |
|------------------------------------|-------|
| Economically active: full time     | 22611 |
| Economically active: part time     | 6370  |
| Self employed                      | 4262  |
| Economically inactive: unemployed  | 1255  |
| Economically active: sick/disabled | 1485  |

### Deprivation

|                                    |      |
|------------------------------------|------|
| Households in social grade D & E   | 6962 |
| Population last worked before 2000 | 9507 |
| Households with no car or van      | 3327 |
| Deprived households                | 1442 |

## 2001 Census Data Report for Travel Time

**Site name:** RAINHAM HEALTHY LIVING CENTRE

**Status** Include

**Travel method** Drive

**Travel time (minutes)** 10

**Total population within travel time** 83905

**Total number of households within travel time** 33685

### Population Count

|         |       |
|---------|-------|
| 0 - 17  | 19936 |
| 18 - 64 | 52215 |
| 65 - 74 | 6453  |
| 75 - 84 | 3927  |
| > 75    | 5301  |
| > 84    | 1374  |

### Ethnicity Count

|         |       |
|---------|-------|
| White   | 80159 |
| Mixed   | 896   |
| Asian   | 1930  |
| Black   | 501   |
| Chinese | 440   |

### Health (LLTI = Limiting Long Term Illness)

|                           |       |
|---------------------------|-------|
| People not in good health | 6077  |
| People with a LLTI        | 12442 |
| 0 - 17 with LLTI          | 840   |
| 18 - 64 with LLTI         | 6360  |
| 64 - 74 with LLTI         | 2288  |
| >75 with LLTI             | 2954  |

### Employment

|                                    |       |
|------------------------------------|-------|
| Economically active: full time     | 26829 |
| Economically active: part time     | 8041  |
| Self employed                      | 5091  |
| Economically inactive: unemployed  | 1653  |
| Economically active: sick/disabled | 2177  |

### Deprivation

|                                    |       |
|------------------------------------|-------|
| Households in social grade D & E   | 10318 |
| Population last worked before 2000 | 13260 |
| Households with no car or van      | 6324  |
| Deprived households                | 2491  |

## 2001 Census Data Report for Travel Time

**Site name:** BALMORAL RD SURGERY

**Status** Include

**Travel method** Drive

**Travel time (minutes)** 10

**Total population within travel time** 116433

**Total number of households within travel time** 49239

### Population Count

|         |       |
|---------|-------|
| 0 - 17  | 30428 |
| 18 - 64 | 71396 |
| 65 - 74 | 7681  |
| 75 - 84 | 5166  |
| > 75    | 6928  |
| > 84    | 1762  |

### Ethnicity Count

|         |        |
|---------|--------|
| White   | 108484 |
| Mixed   | 1469   |
| Asian   | 4643   |
| Black   | 973    |
| Chinese | 870    |

### Health (LLTI = Limiting Long Term Illness)

|                           |       |
|---------------------------|-------|
| People not in good health | 9534  |
| People with a LLTI        | 18447 |
| 0 - 17 with LLTI          | 1506  |
| 18 - 64 with LLTI         | 9956  |
| 64 - 74 with LLTI         | 3018  |
| >75 with LLTI             | 3968  |

### Employment

|                                    |       |
|------------------------------------|-------|
| Economically active: full time     | 35858 |
| Economically active: part time     | 9941  |
| Self employed                      | 5775  |
| Economically inactive: unemployed  | 3473  |
| Economically active: sick/disabled | 3833  |

### Deprivation

|                                    |       |
|------------------------------------|-------|
| Households in social grade D & E   | 17571 |
| Population last worked before 2000 | 18457 |
| Households with no car or van      | 13977 |
| Deprived households                | 5355  |

## 2001 Census Data Report for Travel Time

**Site name:** PARKWOOD HEALTH CENTRE SURGERY A

**Status** Include

**Travel method** Drive

**Travel time (minutes)** 10

**Total population within travel time** 62499

**Total number of households within travel time** 24665

### Population Count

|         |       |
|---------|-------|
| 0 - 17  | 14737 |
| 18 - 64 | 39517 |
| 65 - 74 | 4637  |
| 75 - 84 | 2735  |
| > 75    | 3608  |
| > 84    | 873   |

### Health (LLTI = Limiting Long Term Illness)

|                           |      |
|---------------------------|------|
| People not in good health | 3983 |
| People with a LLTI        | 8569 |
| 0 - 17 with LLTI          | 580  |
| 18 - 64 with LLTI         | 4328 |
| 64 - 74 with LLTI         | 1602 |
| >75 with LLTI             | 2059 |

### Ethnicity Count

|         |       |
|---------|-------|
| White   | 59943 |
| Mixed   | 611   |
| Asian   | 1261  |
| Black   | 288   |
| Chinese | 337   |

### Employment

|                                    |       |
|------------------------------------|-------|
| Economically active: full time     | 20836 |
| Economically active: part time     | 6115  |
| Self employed                      | 3984  |
| Economically inactive: unemployed  | 1041  |
| Economically active: sick/disabled | 1312  |

### Deprivation

|                                    |      |
|------------------------------------|------|
| Households in social grade D & E   | 6718 |
| Population last worked before 2000 | 9407 |
| Households with no car or van      | 3608 |
| Deprived households                | 1373 |



## 2001 Census Data Report for Travel Time

**Site name:** ROCHESTER HEALTH CENTRE SURGERY T

**Status:** Include

**Travel method:** Drive

**Travel time (minutes):** 10

**Total population within travel time:** 150128

**Total number of households within travel time:** 63195

### Population Count

|         |       |
|---------|-------|
| 0 - 17  | 38258 |
| 18 - 64 | 92853 |
| 65 - 74 | 10290 |
| 75 - 84 | 6679  |
| > 75    | 8727  |
| > 84    | 2048  |

### Health (LLTI = Limiting Long Term Illness)

|                           |       |
|---------------------------|-------|
| People not in good health | 11873 |
| People with a LLTI        | 23137 |
| 0 - 17 with LLTI          | 1781  |
| 18 - 64 with LLTI         | 12373 |
| 64 - 74 with LLTI         | 3892  |
| >75 with LLTI             | 5090  |

### Ethnicity Count

|         |        |
|---------|--------|
| White   | 140199 |
| Mixed   | 1729   |
| Asian   | 5718   |
| Black   | 1290   |
| Chinese | 1173   |

### Employment

|                                    |       |
|------------------------------------|-------|
| Economically active: full time     | 47323 |
| Economically active: part time     | 12704 |
| Self employed                      | 7663  |
| Economically inactive: unemployed  | 4278  |
| Economically active: sick/disabled | 4727  |

### Deprivation

|                                    |       |
|------------------------------------|-------|
| Households in social grade D & E   | 22074 |
| Population last worked before 2000 | 23950 |
| Households with no car or van      | 16559 |
| Deprived households                | 6476  |

### 2001 Census Data Report for Travel Time

**Site name:** Rochester Riverside  
**Status:** Proposed  
**Travel method:** Drive  
**Travel time (minutes):** 10

**Total population within travel time:** 124514  
**Total number of households within travel time:** 53075

#### Population Count

0 - 17: 31045  
 18 - 64: 77221  
 65 - 74: 8640  
 75 - 84: 5724  
 > 75: 7808  
 > 84: 1884

#### Health (LLTI = Limiting Long Term Illness)

People not in good health: 9903  
 People with a LLTI: 19244  
 0 - 17 with LLTI: 1452  
 18 - 64 with LLTI: 10292  
 64 - 74 with LLTI: 3212  
 75 with LLTI: 4288

#### Ethnicity Count

White: 115769  
 Mixed: 1451  
 Asian: 5177  
 Black: 1109  
 Chinese: 1083

#### Employment

Economically active: full time: 39257  
 Economically active: part time: 10356  
 Self employed: 6438  
 Economically inactive: unemployed: 3685  
 Economically active: sick/disabled: 3869

#### Deprivation

Households in social grade D & E: 18378  
 Population last worked before 2000: 20043  
 Households with no car or van: 14130  
 Deprived households: 5478

## 2001 Census Data Report for Travel Time

**Site name:** Canterbury Street  
**Status:** Proposed  
**Travel method:** Drive  
**Travel time (minutes):** 10

**Total population within travel time:** 143397  
**Total number of households within travel time:** 60415

### Population Count

|         |        |
|---------|--------|
| 0 - 17  | 36551  |
| 18 - 64 | 108815 |
| 65 - 74 | 9866   |
| 75 - 84 | 6574   |
| > 75    | 16795  |
| > 84    | 2221   |

### Health (LLTI = Limiting Long Term Illness)

|                           |       |
|---------------------------|-------|
| People not in good health | 11427 |
| People with a LLTI        | 22466 |
| 0 - 17 with LLTI          | 1766  |
| 18 - 64 with LLTI         | 11675 |
| 64 - 74 with LLTI         | 3804  |
| >75 with LLTI             | 5032  |

### Ethnicity Count

|         |        |
|---------|--------|
| White   | 134090 |
| Mixed   | 1741   |
| Asian   | 5445   |
| Black   | 1136   |
| Chinese | 1020   |

### Employment

|                                    |       |
|------------------------------------|-------|
| Economically active: full time     | 44854 |
| Economically active: part time     | 12379 |
| Self employed                      | 1379  |
| Economically inactive: unemployed  | 3955  |
| Economically active: sick/disabled | 4451  |

### Deprivation

|                                    |       |
|------------------------------------|-------|
| Households in social grade B & C1  | 20915 |
| Population last worked before 2000 | 22744 |
| Households with no car or van      | 15069 |
| Deprived households                | 6130  |

## 2001 Census Data Report for Travel Time

**Site name:** Wainscott  
**Status:** Proposed  
**Travel method:** Drive  
**Travel time (minutes):** 10

**Total population within travel time:** 69817  
**Total number of households within travel time:** 29590

### Population Count

|         |       |
|---------|-------|
| 0 - 17  | 16988 |
| 18 - 64 | 43752 |
| 65 - 74 | 5005  |
| 75 - 84 | 3093  |
| > 75    | 4072  |
| > 84    | 979   |

### Health (LLTI = Limiting Long Term Illness)

|                           |       |
|---------------------------|-------|
| People not in good health | 5281  |
| People with a LLTI        | 10680 |
| 0 - 17 with LLTI          | 711   |
| 18 - 64 with LLTI         | 5827  |
| 65 - 74 with LLTI         | 1782  |
| > 75 with LLTI            | 2360  |

### Ethnicity Count

|         |       |
|---------|-------|
| White   | 66030 |
| Mixed   | 657   |
| Asian   | 2042  |
| Black   | 481   |
| Chinese | 596   |

### Employment

|                                    |       |
|------------------------------------|-------|
| Economically active: full time     | 22577 |
| Economically active: part time     | 5728  |
| Self employed                      | 3821  |
| Economically inactive: unemployed  | 1892  |
| Economically active: sick/disabled | 2119  |

### Deprivation

|                                    |       |
|------------------------------------|-------|
| Households in social grade D & E   | 10166 |
| Population last worked before 2000 | 11474 |
| Households with no car or van      | 7087  |
| Deprived households                | 2737  |

## 2001 Census Data Report for Travel Time

**Site name:** Chatham Town  
**Status:** Proposed  
**Travel method:** Drive  
**Travel time (minutes):** 10

**Total population within travel time:** 153337  
**Total number of households within travel time:** 64389

### Population Count

|         |       |
|---------|-------|
| 0 - 17  | 39404 |
| 18 - 64 | 94272 |
| 65 - 74 | 10550 |
| 75 - 84 | 8959  |
| > 75    | 9111  |
| > 84    | 2143  |

### Health (LLTI = Limiting Long Term Illness)

|                           |        |
|---------------------------|--------|
| People not in good health | 122997 |
| People with a LLTI        | 23973  |
| 0 - 17 with LLTI          | 1891   |
| 18 - 64 with LLTI         | 12720  |
| 65 - 74 with LLTI         | 4052   |
| > 75 with LLTI            | 5300   |

### Ethnicity Count

|         |        |
|---------|--------|
| White   | 143459 |
| Mixed   | 1801   |
| Asian   | 5739   |
| Black   | 1289   |
| Chinese | 1124   |

### Employment

|                                    |       |
|------------------------------------|-------|
| Economically active: full time     | 47893 |
| Economically active: part time     | 13057 |
| Self employed                      | 7786  |
| Economically inactive: unemployed  | 4350  |
| Economically active: sick/disabled | 4793  |

### Deprivation

|                                    |       |
|------------------------------------|-------|
| Households in social grade D & E   | 22687 |
| Population last worked before 2000 | 24458 |
| Households with no car or van      | 17066 |
| Deprived households                | 6592  |

## 2001 Census Data Report for Travel Time

**Site name:** Luton  
**Status:** Proposed  
**Travel method:** Drive  
**Travel time (minutes):** 10

**Total population within travel time:** 134379  
**Total number of households within travel time:** 56497

### Population Count

**0 - 17:** 34751  
**18 - 64:** 82574  
**65 - 74:** 9058  
**75 - 84:** 6072  
**> 75:** 7996  
**> 84:** 1924

### Health (LLTI = Limiting Long Term Illness)

**People not in good health:** 10765  
**People with a LLTI:** 20991  
**0 - 17 with LLTI:** 1674  
**18 - 64 with LLTI:** 11211  
**64 - 74 with LLTI:** 3526  
**> 75 with LLTI:** 4580

### Ethnicity Count

**White:** 125705  
**Mixed:** 1663  
**Asian:** 5050  
**Black:** 1106  
**Chinese:** 971

### Employment

**Economically active: full time:** 41853  
**Economically active: part time:** 11663  
**Self employed:** 6815  
**Economically inactive: unemployed:** 3801  
**Economically active: sick/disabled:** 4276

### Deprivation

**Households in social grade D & E:** 19927  
**Population last worked before 2000:** 21243  
**Households with no car or van:** 15265  
**Deprived households:** 5877

## 2001 Census Data Report for Travel Time

**Site name:** GUN LANE MEDICAL CENTRE SURGERY A

**Status:** Include

**Travel method:** Drive

**Travel time (minutes):** 10

**Total population within travel time:** 124493

**Total number of households within travel time:** 52609

### Population Count

|         |       |
|---------|-------|
| 0 - 17  | 30809 |
| 18 - 64 | 77552 |
| 65 - 74 | 8835  |
| 75 - 84 | 5574  |
| > 75    | 7297  |
| > 84    | 1723  |

### Health (LLTI = Limiting Long Term Illness)

|                           |       |
|---------------------------|-------|
| People not in good health | 9573  |
| People with a LLTI        | 18955 |
| 0 - 17 with LLTI          | 1354  |
| 18 - 64 with LLTI         | 10137 |
| 64 - 74 with LLTI         | 3196  |
| >75 with LLTI             | 4256  |

### Ethnicity Count

|         |        |
|---------|--------|
| White   | 116151 |
| Mixed   | 1400   |
| Asian   | 4897   |
| Black   | 1011   |
| Chinese | 1032   |

### Employment

|                                    |       |
|------------------------------------|-------|
| Economically active: full time     | 39586 |
| Economically active: part time     | 10418 |
| Self employed                      | 6644  |
| Economically inactive: unemployed  | 3447  |
| Economically active: sick/disabled | 3724  |

### Deprivation

|                                    |       |
|------------------------------------|-------|
| Households in social grade D & E   | 17912 |
| Population last worked before 2000 | 20177 |
| Households with no car or van      | 13180 |
| Deprived households                | 5162  |

## 2001 Census Data Report for Travel Time

**Site name:** twydall  
**Status:** Proposed  
**Travel method:** Drive  
**Travel time (minutes):** 10

**Total population within travel time:** 120305  
**Total number of households within travel time:** 49677

### Population Count

|         |       |
|---------|-------|
| 0 - 17  | 30696 |
| 18 - 64 | 74359 |
| 65 - 74 | 8399  |
| 75 - 84 | 6170  |
| > 75    | 6881  |
| > 84    | 1711  |

### Health - (LLTI - Limiting Long Term Illness)

|                           |       |
|---------------------------|-------|
| People not in good health | 6271  |
| People with a LLTI        | 18540 |
| 0 - 17 with LLTI          | 1489  |
| 18 - 64 with LLTI         | 9844  |
| 64 - 74 with LLTI         | 3137  |
| >75 with LLTI             | 4070  |

### Ethnicity Count

|         |        |
|---------|--------|
| White   | 113543 |
| Mixed   | 1438   |
| Asian   | 3698   |
| Black   | 886    |
| Chinese | 747    |

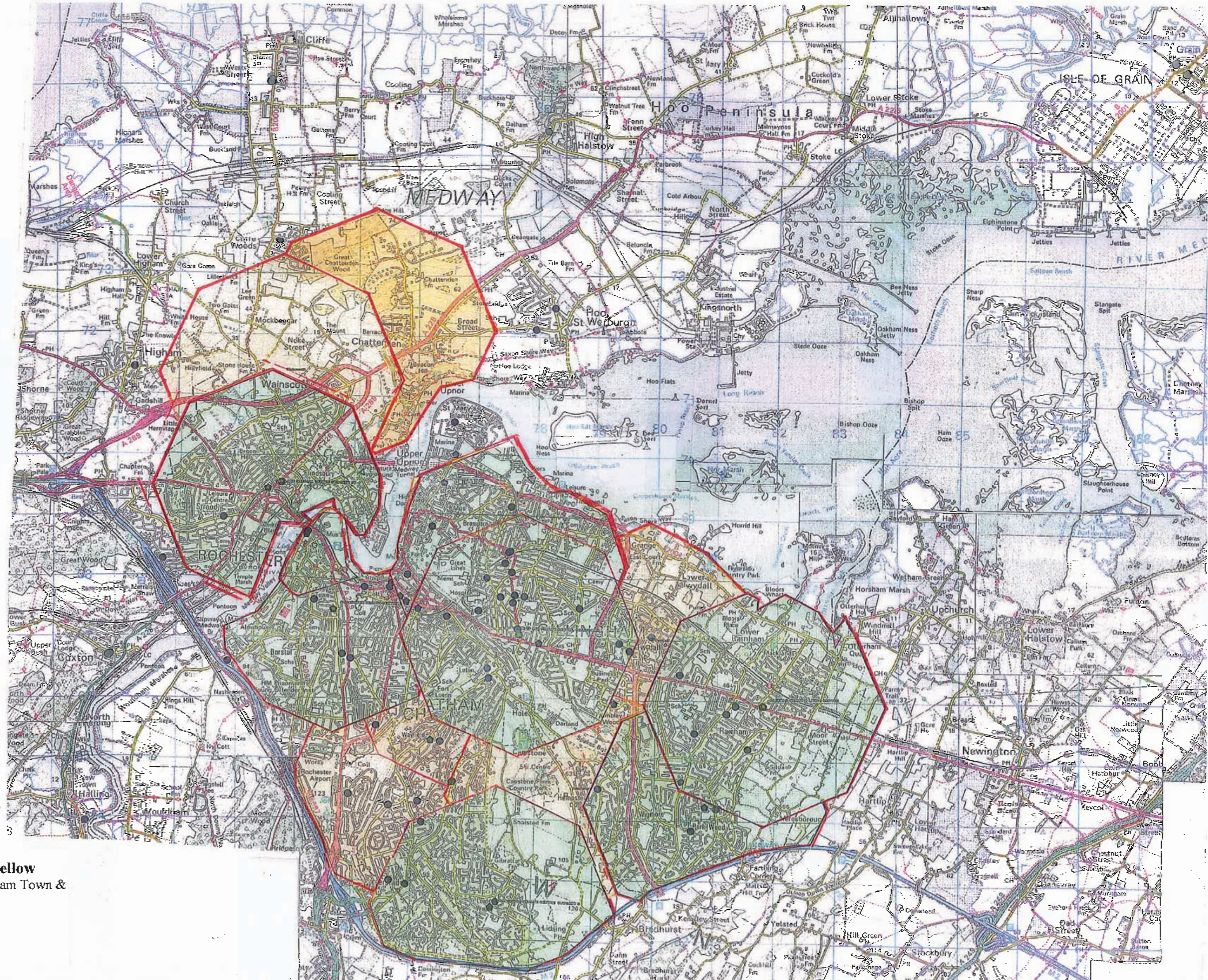
### Employment

|                                    |       |
|------------------------------------|-------|
| Economically active: full time     | 37698 |
| Economically active: part time     | 10954 |
| Self employed                      | 6353  |
| Economically inactive: unemployed  | 3082  |
| Economically active: sick/disabled | 3551  |

### Deprivation

|                                    |       |
|------------------------------------|-------|
| Households in social grade D & E   | 16757 |
| Population last worked before 2000 | 18969 |
| Households with no car or van      | 12189 |
| Deprived households                | 4796  |



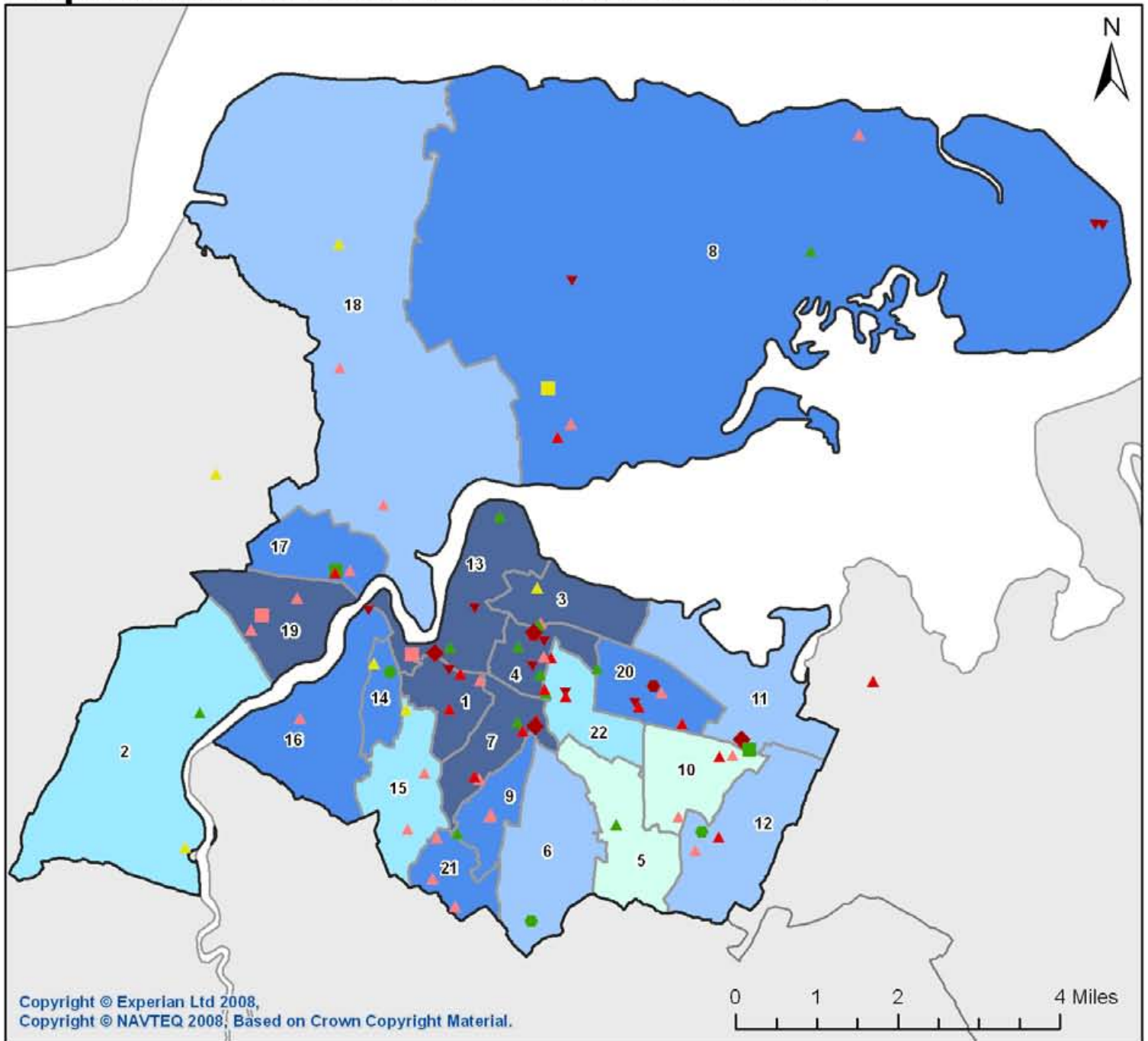


**Proposed Buildings – Yellow**  
(underneath-Balmoral, Chatham Town & Rochester Riverside)

**Existing – Green**

# A Map to show the condition of Community & Practice Premises in Medway with Deprivation scores for Electoral Wards

December 2009



## Key to Premises Condition:

|                                      |                                       |                                  |
|--------------------------------------|---------------------------------------|----------------------------------|
| ▲ Practice, 1 - Suitable             | ▼ Practice, 5 - Replacement           | ◆ Community, 5 - Replacement     |
| ▲ Practice, 2 - Minor Improvement    | ■ Community, 1 - Suitable             | ● Combined Site, 1 - Suitable    |
| ▲ Practice, 3 - Substantial Updating | ■ Community, 2 - Minor Improvement    | ● Combined Site, 5 - Replacement |
| ▲ Practice, 4 - Major Renovation     | ■ Community, 3 - Substantial Updating |                                  |

## Key to Electoral Wards:

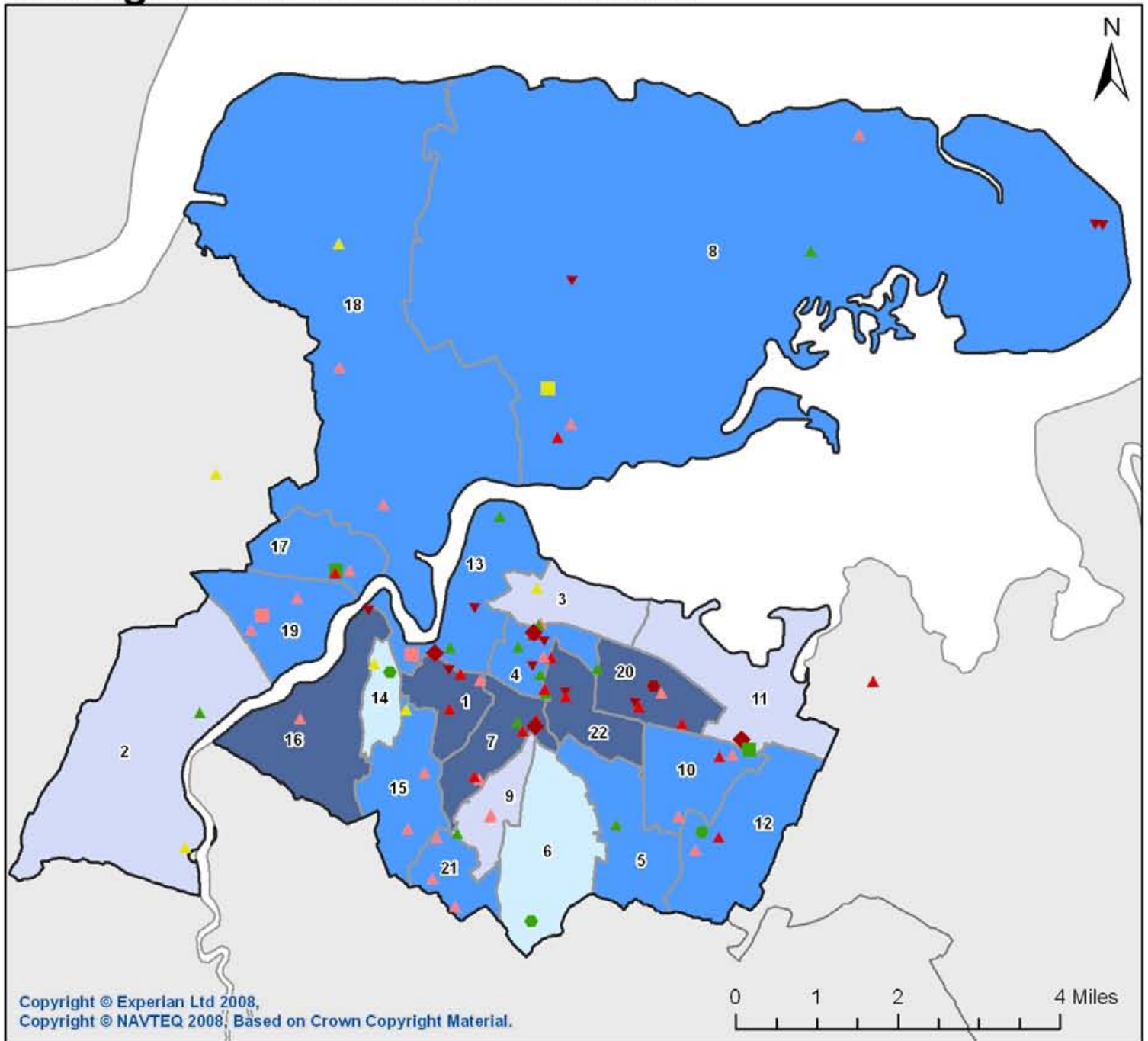
|                        |                               |                    |
|------------------------|-------------------------------|--------------------|
| 1. Chatham Central     | 9. Princes Park               | 16. Rochester West |
| 2. Cuxton & Halling    | 10. Rainham Central           | 17. Strood North   |
| 3. Gillingham North    | 11. Rainham North             | 18. Strood Rural   |
| 4. Gillingham South    | 12. Rainham South             | 19. Strood South   |
| 5. Hempstead & Wigmore | 13. River                     | 20. Twydall        |
| 6. Lordwood & Capstone | 14. Rochester East            | 21. Walderslade    |
| 7. Luton and Wayfield  | 15. Rochester South & Horsted | 22. Watling        |
| 8. Peninsula           |                               |                    |

## Key to Electoral Ward Deprivation Quintile: (Based on rank within Kent & Medway)

|                      |
|----------------------|
| ■ 1 - Most Deprived  |
| ■ 2                  |
| ■ 3                  |
| ■ 4                  |
| ■ 5 - Least Deprived |

# A Map to show the condition of Community & Practice Premises in Medway with average need in Electoral Wards

December 2009



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0 1 2 4 Miles

## Key to Premises Condition:

- |                                      |                                       |                                  |
|--------------------------------------|---------------------------------------|----------------------------------|
| ▲ Practice, 1 - Suitable             | ▼ Practice, 5 - Replacement           | ◆ Community, 5 - Replacement     |
| ▲ Practice, 2 - Minor Improvement    | ■ Community, 1 - Suitable             | ● Combined Site, 1 - Suitable    |
| ▲ Practice, 3 - Substantial Updating | ■ Community, 2 - Minor Improvement    | ● Combined Site, 5 - Replacement |
| ▲ Practice, 4 - Major Renovation     | ■ Community, 3 - Substantial Updating |                                  |

## Key to Electoral Wards:

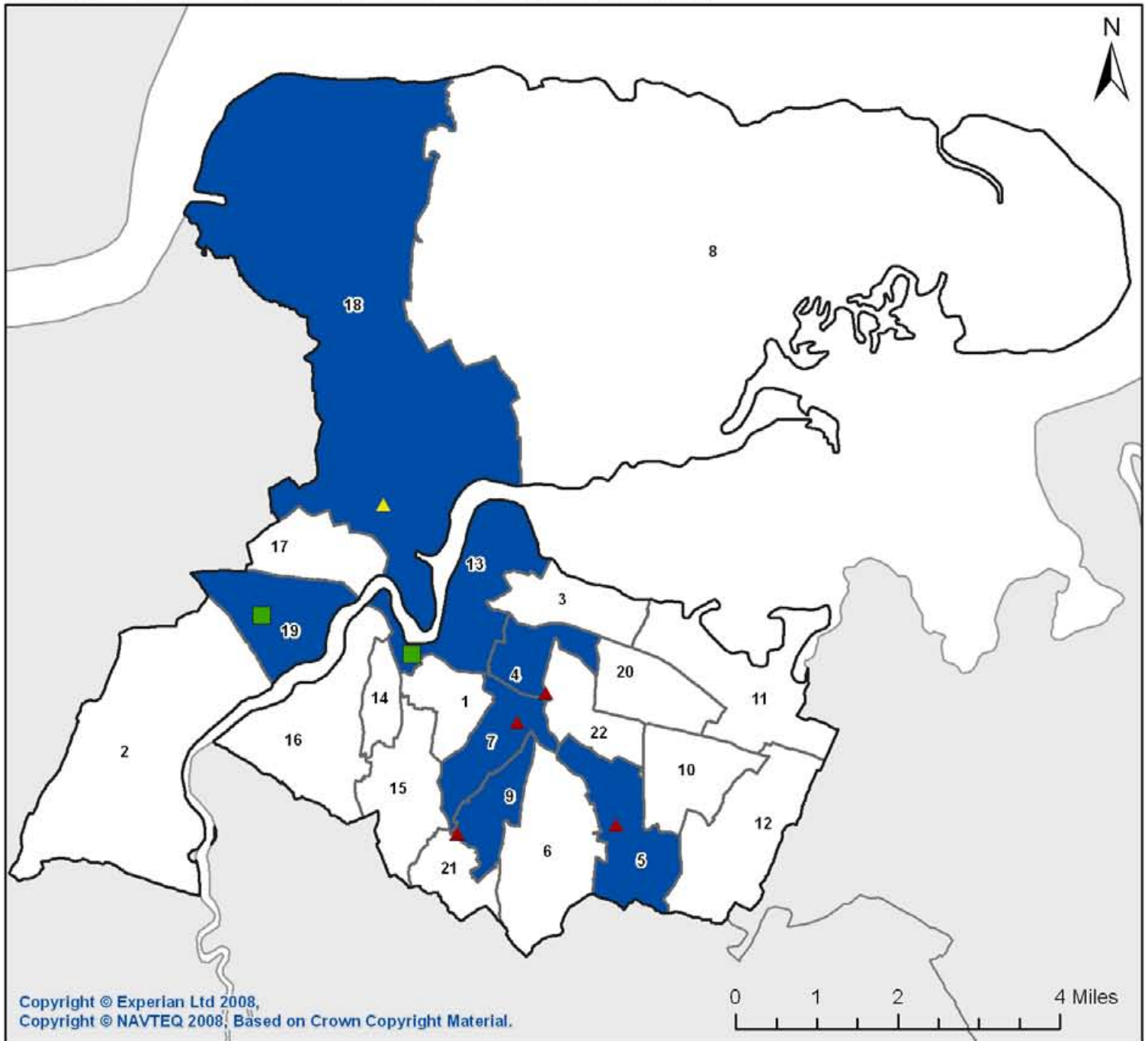
- |                        |                               |                    |
|------------------------|-------------------------------|--------------------|
| 1. Chatham Central     | 9. Princes Park               | 16. Rochester West |
| 2. Cuxton & Halling    | 10. Rainham Central           | 17. Strood North   |
| 3. Gillingham North    | 11. Rainham North             | 18. Strood Rural   |
| 4. Gillingham South    | 12. Rainham South             | 19. Strood South   |
| 5. Hempstead & Wigmore | 13. River                     | 20. Twydall        |
| 6. Lordwood & Capstone | 14. Rochester East            | 21. Walderslade    |
| 7. Luton and Wayfield  | 15. Rochester South & Horsted | 22. Watling        |
| 8. Peninsula           |                               |                    |

## Key to Electoral Ward average score: (calculated using average of premises scores within ward)

- |                          |
|--------------------------|
| 1 - Suitable             |
| 2 - Minor Improvement    |
| 3 - Substantial Updating |
| 4 - Major Renovation     |

# A Map to show requirements to update Premises in Medway based on reasons other than their current condition alone

December 2009



## Key to Premises that require updating for 'other reasons':

- Community - Surplus
- ▲ Practice - Developer's Contributions
- ▲ Practice - Temporary Facilities with Time Limited Planning

## Key to Electoral Wards:

- |                         |                               |                    |
|-------------------------|-------------------------------|--------------------|
| 1. Chatham Central      | 9. Princes Park               | 16. Rochester West |
| 2. Cuxton & Halling     | 10. Rainham Central           | 17. Strood North   |
| 3. Gillingham North     | 11. Rainham North             | 18. Strood Rural   |
| 4. Gillingham South     | 12. Rainham South             | 19. Strood South   |
| 5. Hempstead & Wigmore  | 13. River                     | 20. Twydall        |
| 6. Lordswood & Capstone | 14. Rochester East            | 21. Walderslade    |
| 7. Luton and Wayfield   | 15. Rochester South & Horsted | 22. Watling        |
| 8. Peninsula            |                               |                    |

## Key to Electoral Ward Indicator:

- Contains Premises requiring attention for 'other reasons'
- Doesn't contain Premises requiring attention

## Medway LIFT

### Process for inclusion of Independent Contractor Services and Alternative Health Services within LIFT Developments

#### Background

The Medway Strategic Service Development Plan sets out the vision around future LIFT sites with the key principles being around:

- increased access to services
- increased range of service provision
- increased integrated care
- opportunity to improve standards of care and service delivery
- ability to address workforce issues i.e. recruitment and retention of staff
- access to educational activities and development

Whilst the service model developed in conjunction with clinicians and partnering organisations concentrates around PCT and GP primary and community health care, it is acknowledged that there is potential to involve other independent contractor services, e.g. pharmaceutical, optical or dental services or other allied health practices e.g. chiropodists, alternative therapists etc.

The purpose of this paper is to set out the key issues around the inclusion of these services within LIFT developments and a process by which these proposals should be considered.

#### Key Issues

From a PCT perspective the key issue is around potential benefit/advantages to patients and opportunity for service development/new ways of working. However, the PCT is mindful that the Local Representative Committees will also wish to consider impact on other local contractors.

From LIFTCo's perspective there is a key incentive to consider opportunities for third party revenue, and all parties would accept in principle that this is a useful mechanism that can reduce the cost to the health participants. Clearly opportunities for third party revenue need to be appropriate for the development, and need to be agreed in sufficient time to enable the detailed design/financial implications to be addressed.

It is clear that there is potential for clear differences to emerge and that a transparent process, with clear defined criteria needs to be in place to reduce any tensions.

#### Key Principals of Process

1. Potential inclusions should initially be flagged up when developing/reviewing the SSDP on an annual basis. However, it is acknowledged that opportunities may become apparent outside of this and the agreed proposal needs to be sufficiently flexible to accommodate this.
2. The PCT is particularly mindful of the need to ensure compliance with current Pharmaceutical Regulations and particularly around the potential for minor

relocations/new inclusions. It considers that an equitable process is to ensure all accredited clinical governance pharmaceutical contractors within a defined area are afforded the opportunity of considering participating in a LIFT development.

3. A sub-group of the Strategic Partnering Board (SPB) be set up to consider potential applications and make recommendations to the SPB.
  - a) This group should consist of:
    - PCT LIFT Project Director or Manager
    - Ryhurst LIFT Ltd Project Director or Representative
    - Lay member (e.g. PPIP)
    - Representative from Professional Body or Local Representative Committee
  - b) The Sub-group will consider all potential inclusions against the following criteria:
    - Impact on patient services/access
    - Impact on local service provision (including continuity of services locally)
    - Impact on financial affordability
    - 'Fit' with development
  - c) If the group reach a unanimous decision, the decision should be notified to the SPB for information purposes only. If the group are unable to reach a unanimous decision the details should be made available to the SPB to reach a conclusion.

Jill Norton  
Lift Project Director  
October 2004

| Sites                                                            | Type-Leased/Owned/Other | Retain Y/N | Move to New Development | Close |
|------------------------------------------------------------------|-------------------------|------------|-------------------------|-------|
| <b>PCT Sites</b>                                                 |                         |            |                         |       |
| 7-8 Ambley Green                                                 | Leased                  | Y          | n/a                     | n/a   |
| 5 Ambley Green                                                   | Leased                  | Y          | n/a                     | n/a   |
| Lordswood CHLC, Sultan Rd, Lordswood                             | Leased                  | Y          | n/a                     | n/a   |
| Rainham HLC, 103-107 High Street, Rainham                        | Leased                  | Y          | n/a                     | n/a   |
| Rochester CHLC, Delce Road, Rochester                            | Leased                  | Y          | n/a                     | n/a   |
| Twydall HC, Twydall Green, Gillingham                            | Leased                  | N          | Twydall                 | Y     |
| MedOCC, Quayside House, Chatham Maritime                         | Leased                  | Y          | n/a                     | n/a   |
| Sunlight Centre, 102 Richmond Road, Gillingham                   | Leased                  | Y          | n/a                     | n/a   |
| Front Block MMH, Windmill Road, Gillingham                       | Leased                  | N          | Various                 | Y     |
| Hydropool within FB, Windmill Road, Gillingham                   | Leased                  | N          | n/a                     | n/a   |
| SDT MMH, Windmill Road, Gillingham                               | Leased                  | Y          | n/a                     | n/a   |
| Balmoral Gardens Clinic, Balmoral Gardens, Gillingham            | Owned                   | N          | Balmoral CHLC           | Y     |
| Darland House, 29 Darland Av, Gillingham                         | Owned                   | Y          | n/a                     | n/a   |
| Elm House, 15 New Road Av, Chatham                               | Owned                   | N          | Chatham                 | Y     |
| Hawthorne Rd, Podiatry, Hawthorn Rd, Rochester                   | Owned                   | N          | TBD                     | Y     |
| Keystone HC, Gun Lane, Strood, Rochester                         | Owned                   | Y          | n/a                     | n/a   |
| Kings Rd Clinic, Kings Road, Chatham                             | Owned                   | N          | Luton CHLC              | Y     |
| Parkwood HC, Long Catlis Rd, Parkwood                            | Owned                   | Y          | n/a                     | n/a   |
| Rainham HC, Holding Street, Rainham                              | Owned                   | N          | n/a                     | Y     |
| St Barts, New Road, Rochester                                    | Owned                   | Y          | Chatham & Various       | Y     |
| Walter Brice Centre, Tilley Close, Hoo Rochester                 | Owned                   | Y          | n/a                     | n/a   |
| Wisdom Hospice, St Williams Way, Rochester                       | Owned                   | N          | n/a                     | n/a   |
| Nelson Rd Surgery, 105 Nelson Road, Gillingham                   | Owned                   | N          | Canterbury Street       | Y     |
| Eastcourt Lane Surgery, 52 Eastcourt Lane, Gillingham            | Owned                   | N          | Twydall                 | Y     |
| Balmoral Rd Surgery, 12 Balmoral Rd, Gillingham                  | Owned                   | N          | Balmoral Gardens        | Y     |
| Temporary Car Park, Delce Rd, Rocheter                           | Owned                   | ?          | Sell possibly           | ?     |
| Canterbury Street, 547-553 Canterbury Street                     | Owned                   | Y          | n/a                     | n/a   |
| 44 The Broadway, Twydall, Gillingham                             | Owned                   | N          | Twydall                 | Y     |
| <b>GP Premises</b>                                               |                         |            |                         |       |
| 19 Railway St, Gillingham                                        | GP leased               | Y          | n/a                     | N     |
| St Werburgh Medical Practice, 1st Fl, Kingsley House, Gillingham | Leased                  | N          | Balmoral Gardens        | C     |

|                                                           |            |   |                  |     |
|-----------------------------------------------------------|------------|---|------------------|-----|
| Walderslade Surgery, Land at Greenacres School            | Leased     | N | Wayfield CHLC    | Y   |
| 91 Cleave Road, Gillingham                                | GP leased  | N | Canterbury St    | Y   |
| 151 Napier Road, Gillingham                               | GP owned   | Y | n/a              | n/a |
| St Barnabas House, Duncan Road                            | GP leased  | N | Balmoral Gardens | Y   |
| The Medical Centre, 4a Waltham Rd, Gillingham             | GP owned   | N | Twydall          | Y   |
| The Glebe Family Practice, Vicarage Rd, Gillingham        | GP leased  | Y | n/a              | n/a |
| 7 Railway Street, Gillingham                              | GP leased  | N | ?                | Y   |
| Woodlands Family Practice, Woodlands Rd, Gillingham       | GP leased  | Y | n/a              | n/a |
| 218 Canterbury Street, Gillingham                         | GP leased  | N | Canterbury St    | Y   |
| 28a Garden Street, Brompton, Gillingham                   | GP leased  | N | ?                | Y   |
| 90-92 Malvern Rd, Gillingham                              | GP leased  | Y | n/a              | N   |
| 13 Pump Lane, Rainham                                     | GP owned   | Y | n/a              | N   |
| 1 Wyvill Close, Rainham                                   | GP owned   | Y | n/a              | N   |
| 2 Thames Avenue, Rainham                                  | GP owned   | Y | n/a              | N   |
| 114 Woodside, Wigmore                                     | GP owned   | Y | n/a              | N   |
| 144 Hempstead Rd, Hempstead                               | GP owned   | N | Hempstead        | Y   |
| 53b Maidstone Road, Rainham                               | GP owned   | Y | n/a              | N   |
| 56 Oak Lane, Upchurch                                     | GP owned   | Y | n/a              | N   |
| The Matrix Medical Practice, 146a Hempstead Rd, Hempstead | PCT leased | N | Hempstead        | Y   |
| Malling Health, Sterling House, Second Avenue, Luton      | PCT leased | N | Luton CHLC       | Y   |
| The Halfway Surgery, 63 New Road, Chatham                 | GP Owned   | N | Chatham CHLC     | Y   |
| Princes Park Medical Centre, Dove Close, Walderslade      | GP Owned   | Y | n/a              | N   |
| The Medical Centre, 29 Bryant Street, Chatham             | GP Owned   | Y | n/a              | N   |
| College Health, 30-34 Pentagon Centre, Chatham            | PCT leased | Y | n/a              | N   |
| Walderslade Medical Centre, Princes Av, Chatham           | GP Owned   | Y | n/a              | N   |
| The King's Family Practice, 30-34 Magpie Hall Rd, Chatham | GP Owned   | Y | n/a              | N   |
| 16 Tunbury Avenue, Walderslade                            | GP Owned   | Y | n/a              | N   |
| Luton Medical Centre, 10a Beacon Hill, Chatham            | GP Owned   | N | Luton CHLC       | Y   |
| New Rd Surgery, 24 New Rd, Chatham                        | GP Owned   | N | Chatham CHLC     | Y   |
| 100 Palmerston Rd, Chatham                                | GP Owned   | N | ?                | Y   |
| 52a King George Rd, Walderslade                           | GP Owned   | Y | n/a              | N   |
| St Mary's Island Surgery, Edgeway, Chatham                | GP Owned   | Y | n/a              | N   |
| Stonecross Surgery, 25 Street End Rd, Chatham             | GP Owned   | Y | n/a              | N   |
| 183B Wayfield Rd, Chatham                                 | GP Owned   | N | Wayfield CHLC    | N   |
| 262 Maidstone Rd, Chatham                                 | GP Owned   | Y | n/a              | N   |
| The Surgery, West Drive, Davis Estate, Chatham            | GP Owned   | Y | n/a              | N   |



|                                                                        |           |   |                     |   |
|------------------------------------------------------------------------|-----------|---|---------------------|---|
| Walderslade Village Surgery, 62a Robin Hood Lane, Walderslade          | GP Owned  | Y | n/a                 | N |
| The Churchill Clinic, 94 Churchill Av, Chatham                         | GP Owned  | Y | n/a                 | N |
| 25 Wouldham Rd, Borstal, Rochester                                     | GP Owned  | Y | n/a                 | N |
| 1 Esplanade, Rochester                                                 | GP Rented | N | Rochester Riverside | Y |
| 67 City Way, Rochester                                                 | GP Owned  | Y | n/a                 | N |
| The Dame Sybil Thorndike HC, Longley Rd, Rochester                     | GP Owned  | Y | n/a                 | N |
| The Medical Centre, Gun Lane, Strood                                   | GP Rented | Y | n/a                 | N |
| Court View Surgery, 2a Darnley Rd, Strood                              | GP Owned  | Y | n/a                 | N |
| Marlowe Park Medical Centre, Wells Rd, Strood                          | GP Owned  | Y | n/a                 | N |
| Hoo St Werburgh Medical Practice, 98 Bells Lane, Hoo St Werburgh, Roch | GP Owned  | Y | n/a                 | N |
| The Surgery, Mallard Way, Lower Stoke, Rochester                       | GP Rented | Y | n/a                 | N |
| 38 Chapel Rd, Grain, Rochester                                         | GP Rented | N | ?                   | Y |
| Highcliffe Medical Practice, Hermitage Rd, Higham, Rochester           | GP Owned  | Y | n/a                 | N |
| Highcliffe Medical Practice, Cliffe Surgery, Milcroft Rd, Cliffe       | GP Owned  | Y | n/a                 | N |
| The Parks Medical Practice, Parkside Surgery, Cliffe Woods, Rochester  | GP Owned  | Y | n/a                 | N |
| The Parks Medical Practice, Wainscott Surgery, Miller Way, Wainscott   | GP Owned  | N | Wainscott           | Y |
| The Elms Medical Centre, Tilley Close, Main Rd, Hoo                    | GP Owned  | Y | n/a                 | N |
| The Surgery, Avery Way, Allhallows                                     | GP Leased | Y | n/a                 | N |
| Recreation Hall, The Street, High Halstow                              | GP Leased | N | n/a                 | N |
| Village Hall, Chapel Rd, Isle of Grain                                 | GP Leased | N | ?                   | Y |
| St Mary's Medical Centre, Vicarage Rd, Strood                          | GP Leased | Y | n/a                 | N |
| Dr Sastry, The Halling Medical Centre, Ferry Rd, Halling               | GP Leased | Y | n/a                 | N |
| Dr Sastry, 19a Wood St, Cuxton, Rochester                              | GP Owned  | Y | n/a                 | N |
| <b>Learning Disability Homes - to be transferred to Medway Council</b> |           |   |                     |   |
| 25 Beacon Close                                                        | MCH       |   |                     |   |
| 248 Brompton Farm Rd                                                   | MCH       |   |                     |   |
| 18 Campleshon Rd                                                       | MCH       |   |                     |   |
| 102 Long Catlis Rd                                                     | MCH       |   |                     |   |
| Downer Court                                                           | MCH       |   |                     |   |
| 6 Dotterel Close                                                       | MCH       |   |                     |   |
| 68 Gayhurst Drive                                                      | MCH       |   |                     |   |
| 111 Hempstead Rd                                                       | MCH       |   |                     |   |
| 2a Higham Road                                                         | MCH       |   |                     |   |
| 10 Leyton Avenue                                                       | MCH       |   |                     |   |
| 492 Maidstone Road                                                     | MCH       |   |                     |   |

|                                                                                 |        |  |  |  |
|---------------------------------------------------------------------------------|--------|--|--|--|
| 20 Patterns Lane                                                                | MCH    |  |  |  |
| 146 Robin Hood Lane                                                             | MCH    |  |  |  |
| 356 Station Road                                                                | MCH    |  |  |  |
| 151 Tunbury Avenue                                                              | MCH    |  |  |  |
| 340 Wilson Avenue                                                               | MCH    |  |  |  |
| 1 Regency Court                                                                 | MCH    |  |  |  |
| 6 Tavistock Close                                                               | MCH    |  |  |  |
| <b>USED BY BABY CLINICS BY HVs OR STAFF BASE (need to confirm actual usage)</b> |        |  |  |  |
| Allhallows Village Hall                                                         | Rented |  |  |  |
| Bluebell Village Hall                                                           | Rented |  |  |  |
| Borstal Village Hall                                                            | Rented |  |  |  |
| Chattenden Community Centre                                                     | Rented |  |  |  |
| The Church of Christ the king                                                   | Rented |  |  |  |
| Court View Surgery                                                              | Rented |  |  |  |
| Cuxton Social Club                                                              | Rented |  |  |  |
| The Parks Medical Practice                                                      | Rented |  |  |  |
| Gillingham Baptist Church                                                       | Rented |  |  |  |
| Hempstead Village Hall                                                          | Rented |  |  |  |
| High Halstow Recreation Hall                                                    | Rented |  |  |  |
| Hook Meadow Community Centre (Large Room)                                       | Rented |  |  |  |
| Hoo Leisure Centre                                                              | Rented |  |  |  |
| Hoo Village Hall                                                                | Rented |  |  |  |
| St James Village Hall (Chapel Rd)                                               | Rented |  |  |  |
| Lower Stoke Village Hall                                                        | Rented |  |  |  |
| St Mary's Community Centre                                                      | Rented |  |  |  |
| Newington Methodist Church Hall                                                 | Rented |  |  |  |

## **Appendix 9 Proposed Developments Analysis**

### **Canterbury Street, Gillingham**

An architectural competition was undertaken in the summer of 2009 to identify an architect to design a scheme which met stated service requirements. Following this a revised service brief was produced which limited site development to a maximum of 2500 square metres as a consequence of site constraints.

This site will accommodate:

- GP practice accommodation for 3 practices:
  - the GP led health centre currently accommodated in a temporary modular building on the site
  - The practice at 218 Canterbury Street whose existing accommodation is unsuitable
  - The practice at 105 Nelson Road. This is a PCT owned facility and relocation will enable the closure of this facility.
- There could also be potential to relocate 2 further practices located in the nearby vicinity.
- The population registered with these GP practices is in the region of between 7,000 – 12,000 residents.
- Accommodation for new community mental health services who are currently without facilities
- Potential for out of hospital services e.g. phlebotomy, breast screening

The progression of this development is essential to enable:

- Permanent and appropriate accommodation for primary care services which impacts on local access
- Accommodation for new services currently unable to be provided as there is no suitable facility
- Closure of existing facilities

Further work can not be undertaken until the PCT confirms an affordability level to LIFTCo. It is recommended that this scheme proceed and that the affordability cap be confirmed at the earliest opportunity.

### **Chatham Town Centre**

Board approval was given to the purchase of a site in Chatham Town Centre to develop a purpose built facility. The site is extensive and is deemed to be capable of accommodating around 4000 square metres.

There is an expectation that third party income and developer's contributions from the extensive housing regeneration planned for Chatham will offset some of the cost around this facility.

Exchange of contracts has taken place and completion is set for February 2010. A detailed service brief needs to be developed but the following services were expected to be accommodated:

- New GP practice currently housed in Boots, Pentagon Centre
- Relocation of 2 GP practices based in New Road Chatham
- Relocation of services currently provided from Elm House clinic enabling closure of this facility
- Relocation of non community beds services currently based at Barts Hospital
- Potential for new Public Health services to be provided in Chatham
- Potential relocation of community beds based at Barts Hospital. (If this site were not suitable the beds could be relocated elsewhere)
- Other facilities providing third party income to offset the cost of the facility

In developing a facility in this area the following factors also need to be taken into account:

- Boots in Chatham is very interested in expanding healthcare facilities following the opening of the new GP surgery within its site. It would prefer the practice currently located in its premises remain and that the practices based in New Road relocate there
- It is likely that a request to support a development at Bryant Street, Chatham may be forthcoming. This facility did house 3 separate GP practices but recently one of them moved out as the facility requires significant attention and modernisation. The owner has been reluctant to commit resources to enable this despite financial support from the PCT. This facility does serve a discreet community.

It is clear that a facility is required in Chatham accommodating more than just primary care services and that there are a number of potential solutions. A detailed options appraisal will be undertaken with relevant partners and stakeholders to determine which practices and services should be relocated where. This analysis will consider a number of factors including local access, benefit of co-located services, deliverability, affordability, value for money and patient and stakeholder views.

The existing population covered by these GP practices is in the region of 13,000 residents.

Chatham Central Ward has been adopted as the pilot locality for the Triple Aim Project. This is an international programme aimed to improve health outcomes by designing and assessing services around three outcome areas: per-capita cost, people's experience and population health. It uses place as a unifying unit of analysis and action ie by putting the person in place at the centre of service design and assessment of benefit. Commissioners for conditions and population groups, with external public sector and community partners, will be supported to evaluate performance and redesign services based on intelligence about the experience of people in place.

The basic steps in the process are:

1. profile a place to provide an in-depth understanding of the health outcomes, costs and resident experiences (the 'triple aim' measures)
2. bring commissioners, providers and residents together to analyse opportunities for improvements in health, cost and experience
3. initiate redesign and alignment with partners to improve outcomes

We will need to work closely with this pilot when considering the options for Chatham.

### **Barts Hospital Re-provision**

The Intermediate Care Strategy had proposed to relocate beds from Barts into a new facility at Woodlands and establish a primary and community facility on the vacant site enabling the majority of the site to be released for an alternative development. Following the decision not to proceed with the Woodlands development this now requires review.

The facilities at Barts have received significant investment but despite this they require ongoing investment. The site is in a key strategic location and once the housing market recovers would be a prime location for high quality accommodation.

An options analysis will need to be undertaken to determine the appropriate use for this site. This will consider the potential for services to be relocated from this site and the value the site may realise if it is sold. The analysis should consider the opportunity for the proceeds to be used to offset the cost of other developments. It would be sensible to undertake this analysis in conjunction with that for Chatham Town Centre as the locations are linked.

### **Chattenden/Hoo**

A major development to provide circa 5000 new homes is proposed between 2012-2024. NHS Medway has been in discussion with Land Securities whose brief is to develop a masterplan for the development and

as part of this they have been conducting extensive stakeholder and community engagement. The views expressed by the local community and by Land securities are for a health facility based in the centre of the new community.

NHS Medway needs to decide whether to:

- Seek contributions to expand existing facilities
- Agree to a purpose built facility on the site and then to decide if this should be manned by an existing service or services and / or establish new service provision

In light of the scale of the proposed development and the issues around access on the Hoo Peninsula it is proposed that a purpose built facility be provided and that work be undertaken to determine the range of services to be accommodated in this facility.

### **Hempstead**

A development in Hempstead Village Centre was planned to reprovide 2 existing GP facilities although this proved difficult in terms of site acquisition and planning requirements. The population covered by these practices currently equates to about 5,000 residents.

There are currently 2 GP practices on one site: one in a GP owned facility which requires significant investment and the other in a temporary modular building which has time limited planning approval which expires in autumn 2010 and which is unlikely to be extended.

Accommodation at Hempstead Valley shopping centre has been explored and although there are opportunities available the rental charge is high.

### **Keystone Centre / Gun Lane Practices**

It was proposed to combine Keystone Health Centre and Gun Lane Medical Centre into one facility due to capacity restrictions in both facilities. Plans to also accommodate the school on the adjacent site were subject to extensive investigation but ultimately did not proceed. Subsequently Keystone has been modernised utilising significant capital investment from the PCT. It is therefore recommended that this development be removed from the proposed future reprovisions.

### **Luton**

Luton is an area of high social and health needs. Health provision has been confined to primary care facilities and until recently the accommodation was limited and for the most part in poor condition. In 2009 a new practice was established and together with one other practice is located in a temporary facility with time limited planning approval. The current GP population is about 3,000 residents.

Site acquisition in this area has proved challenging but negotiations are currently underway to secure a site owned by Medway Council. Approval from Department of Children, Families and Schools is required and it is likely that this might take some time. Once this approval has been obtained and a value agreed for the purchase, a conditional contract subject to planning approval will be entered into. This will require the submission of a planning application within a defined timescale.

It is unlikely that there will be significant third party revenue opportunities in this area and that revenue released from other facilities will not be significant.

### **Parkwood Health Centre**

It was proposed to redevelop Parkwood Health Centre through LIFTCo but in 2008/09 PCT capital funds were used to extensively refurbish this facility. It is therefore recommended that this development be removed from the proposed future re-provisions.

### **Twydall**

Twydall is an area of high health and social care need and was considered one of the most urgent areas for development of a purpose built facility. Identification of a suitable location has proved difficult despite significant efforts.

Twydall clinic has recently been upgraded to provide facilities for one of the satellite clinics for the new GP led health centre but these facilities are still limited in capacity.

There are also a number of single-handed practices locally in accommodation that is not entirely suitable, especially from a disability access perspective. Together these practices cover about 6,000 residents.

Twydall therefore remains a high priority and there is potentially a small window of opportunity to work with Medway Council to consider a facility on the Lennox Wood site which will soon be surplus to requirements.

### **Wainscott**

There have been large scale housing developments at Wainscott and developer's funding has been used to provide additional physical capacity at the local GP practice, which covers about 3,000 residents. A further 0.4 hectares of land is allocated for a health care facility. The land was formally offered to NHS Medway in late 2009 and the PCT has two years in which to accept or decline it.

The developers have recently approached the PCT with a revised proposal which would reduce the space available to the PCT and would allow only for the reprovision of the GP practice and local pharmacy but with an agreed rent free period. However this option would enable additional primary care space than is currently available and within a shorter timeframe than could be achieved if the larger site was pursued due to competing priorities.

Based on the actual location of the site and the potential opportunities at Chattenden it would be pragmatic to accept this offer subject to agreed terms around rent and lease and suitable accommodation for the GP practice

### **Wayfield / Walderslade area**

In 2009 a new practice was established in this area and is currently housed in temporary facilities at Greenacres School, Walderslade Road. The facilities have time limited planning approval. The proposed plans for the permanent facility involve a joint development with Medway Council to reprovide Hook Meadow Community Centre. There would also be the potential to relocate an existing practice in poor accommodation. These practices cover about 3,000 residents at this time.

### **Other Areas for Consideration**

- **Rochester Riverside**  
A major new housing development of around 2000 new homes is planned. A site has been identified for a health facility but no funding made available. Revenue costs to accommodate this new development would also need to be identified. There might also be the potential to relocate a nearby GP practice with around 1500 patients who is currently accommodated in poor premises at extra cost
- **Hoo peninsula**  
A solution to the needs of the wider peninsula needs to be found which may not be dependant or wholly dependant upon physical facilities e.g. a mobile unit may be the preferred solution. Issues



such as reimbursement of revenue costs and sharing of such a facility will need to be explored and resolved.

### **Other Changes to the Estate**

- **Wisdom Hospice**  
Work is currently being carried out on end of life care and this review may lead to more intensive use of the hospice. Bed usage is currently low and non cancer patients represent only a small proportion of the total. Minor works to facilitate change of use may be required.
- **Darland House**  
This facility may move towards more intensive patient care as part of an intermediate care strategy. Such a change would require some adaptations and minor works.

# **Protocol for Specialist and Technical Input into Developments and Refurbishments**

## **1. Introduction**

NHS Medway, Property Team will have lead responsibility for managing capital projects for both new builds and refurbishments of existing facilities. As such this team will co-ordinate the project ensuring:-

- 1) Specialist and technical advice is sought from all appropriate expert advisers
- 2) NHS Standards and guidance in conjunction with statutory requirements are met or agreement is reached around derogations.
- 3) Users and stakeholders, including patients are engaged throughout the process.

These overarching principles are explored in greater detail below.

## **2. Technical Advisers**

An overview of the design process can be found in Appendix 1.

NHS Medway will generally develop projects utilising the skills of the Property team, Medway LIFTCo and/or KMF. They may also provide advice and sign off the schemes procured through other developers eg 3PD (3<sup>rd</sup> party developers); GP practice developments, facilities procured as part of a new housing/regeneration scheme.

Regardless of the type of development appropriate specialist and technical advice will be sourced by the Property team to ensure the facility meets all required standards ie, technical, financial and legal.

It is expected that the following advice will be standard to all schemes:-

- Infection Control
- Fire Safety
- Cleaning
- IT
- Telecoms

Depending on the scheme advice may also be required from:-

- Quantity Surveyor

- Specialist technical advice
- Mechanical & Engineering advice
- Financial advice (in house/external)
- Legal advice
- District Valuer's office

### **3. NHS Standards & Guidance**

NHS Facilities are required to comply with all relevant statute & guidance current at the time of building control approval but also taking account of known and reasonably foreseen imminent changes.

Buildings are required to comply with Building Regulations and relevant legislation eg Disability Discrimination Act. NHS Facilities are also required (where appropriate) to comply with the following:-

- Health Building Notes (HBN's) deals with eg, service issues, decontamination,
- Health Technical Memoranda (HTM's) deals with eg decontamination, heating & ventilation, medical gases, electrical systems, sustainability etc
- Primary & Social Care Premises (Planning & Design Guidance) 2003 deals with room sizes, layout etc
- Meet Breeam excellent rating for new builds and very good for refurbishments for sustainability.
- Wayfinding Guidance
- Infection Control in the Built Environment (2002)

This list is not exhaustive and will change as guidance changes.

In addition policies & protocols relevant to NHS Medway and South East Coast SHA will also be referred to.

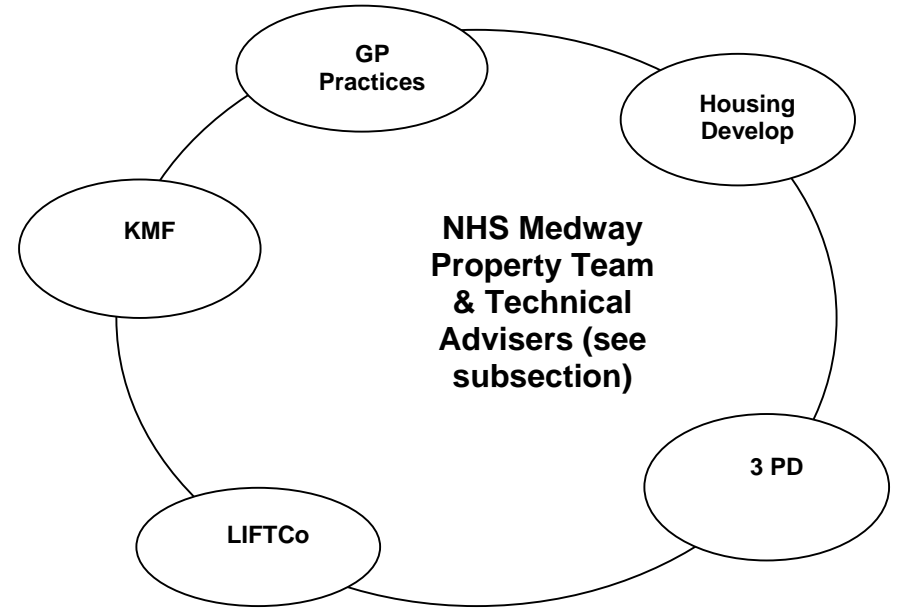
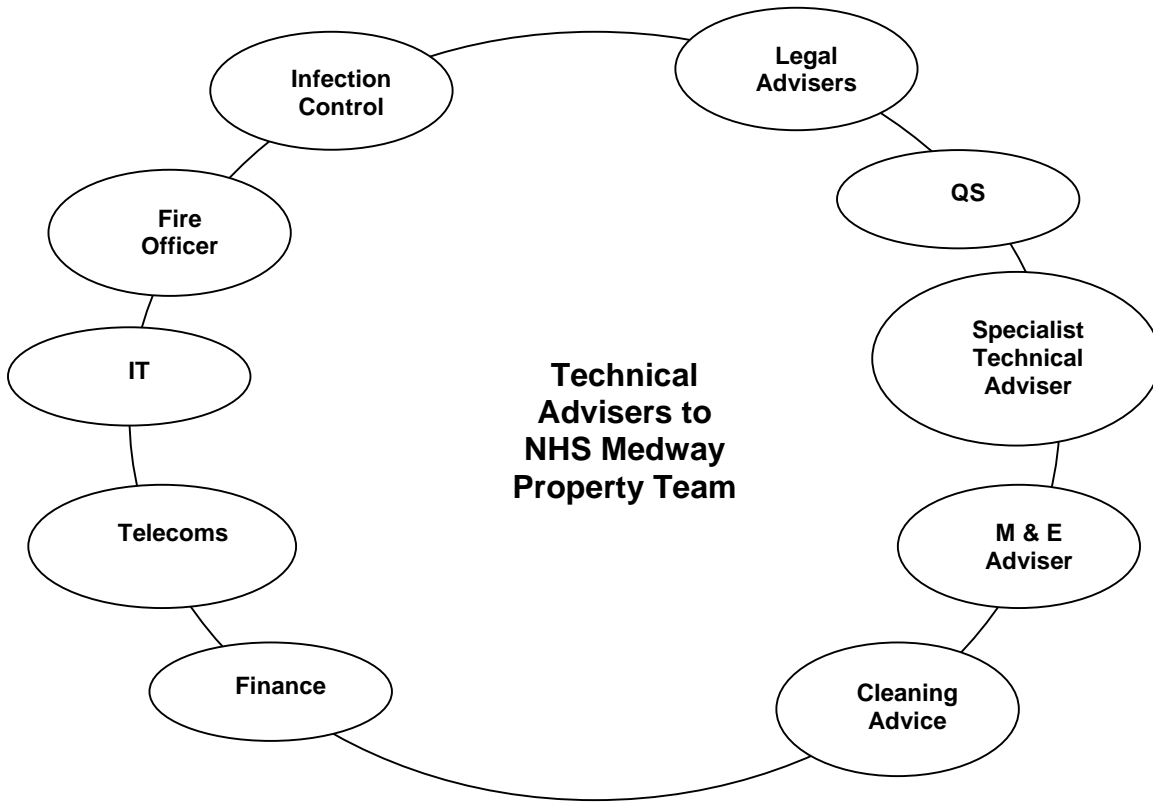
### **4. User & Stakeholder engagement**

NHS Medway is keen to engage with users and stakeholders to ensure all facilities meet, where possible, the aspirations of the users and the local community including the key design principles outlined below:-

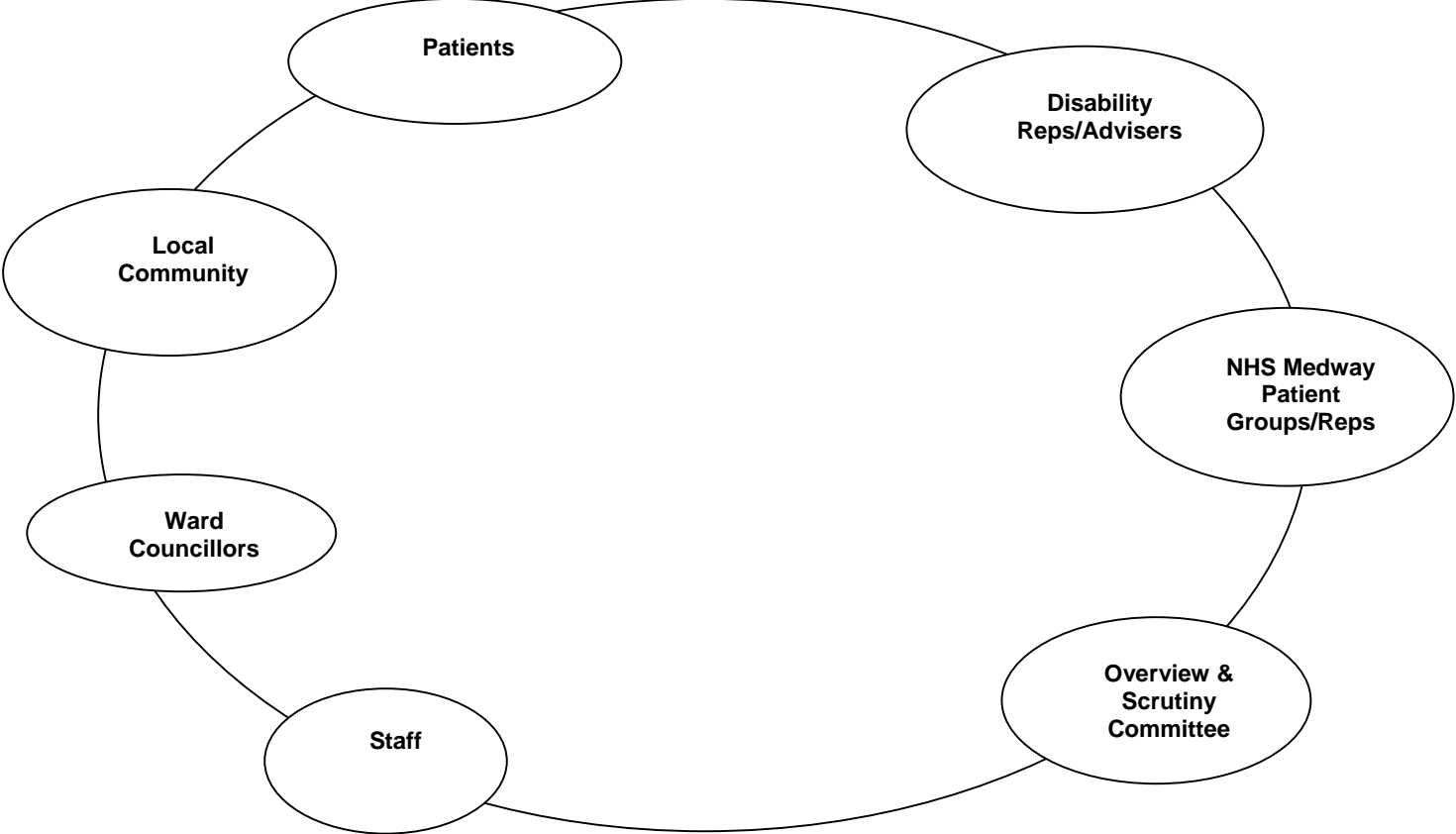
- High quality design symbol of civic pride
- Good integrated design, connected to and contributing to the urban environment
- Creation of positive public open spaces in the context of surrounding areas and landscaping
- A friendly inviting building to approach, without overt security, clearly signing the entrance and deterring access to private areas

- Clear practical planning in response to the relationship and scope of different elements and departments, providing a physical expression and innate order
- An inclusive design, which is equally accessible to people with sensory, cognitive or mobility restrictions.
- A building that sets people at ease, by light, bright, clear, and open spaces, with calm ordered interiors and views of nature.
- A building that makes patients more relaxed and visitors feel special.
- A building that makes the workforce more content and more effective.
- Single central reception point for orientation and welcome, with private areas for confidentiality and discrete security for staff.
- Design for cleanliness, maintenance of antibacterial hygiene standards and minimizing cross-contamination, through careful detail and flows.
- Design for easy maintenance and robust materials and details with good articulations and connection design.
- Design capable of adaptation to future change, through flexible design and interchangeable standardized rooms and services network.
- Design to integrate through shared use of facilities.
- Design for extended hours of operation with a designed strategy for out of hours access and security.
- A building that is aesthetically pleasing and provides opportunities for the inclusion of paintings, sculpture and other art works including performing arts.

Appendix 2 sets out the range of users to be consulted/engaged with and for each project a plan will be developed specifically addressing how this will be achieved.



**Subsection**



**Appendix 2: User & Stakeholder engagement**